

Help us control the spread of COVID-19

The new rules in place provide all visitors an enjoyable, safe, and secured theater experience.

In principle, please wear a mask and refrain from speaking loudly.

Also, please use COVID-19 Contact-Confirming Application (COCOA) recommended by the Ministry of Health, Labor and Welfare.

1. Reception and temperature check booth opens 90 minutes early, and the door opens 30 minutes before the show time. Please give yourself extra time to enjoy the show.
2. Please provide your correct name and contact information when booking your tickets. Also, please be aware that we may need to provide this information to public offices such as a health care center.
3. Please check your temperature and health condition before coming to the theater.
4. Please read our visitor policy titled "Entry to the theater building..." following the request for visitors.
5. Please check your temperature at the designated booth first thing when you arrive at the theater.
6. Please maintain physical distancing when lining up. You can purchase masks if you forget to bring one.
7. Please enter your information in the Tottori COVID-19 Information Register System. If you cannot use the system, please fill out your information such as contact information and temperature on the provided form.
8. After the temperature check and your entry is permitted, please wear a wristband and get your ticket at the ticket booth.
9. Bird Café is open. Please enjoy the café after you wash and sanitize your hands.
10. Please avoid crowded and close-contact settings while waiting in the lobby. Please refrain from speaking loudly.

11. To maintain physical distancing, we have separated the entrance and exit lines of the theater. To avoid the overlap of lines and crowds, please follow the instructions of staff when entering and exiting the theater.
12. Once doors open, feel free to enter the theater. Please do not bring in any drinks or food. Also, please refrain from speaking loudly.
13. If you need to leave the theater hall to go to the bathroom before the show, please use the same entrance to re-enter.
14. Once the show has started, you can only enter and exit through the theater hall's back door, toward the lobby.
15. After the show, the staff will lead you to the exit in order to avoid crowded and close-contact settings. Please stay seated until you are instructed to exit.

Entry to the theater building may be denied for individuals who have:

- a) a fever of 37.5 degrees Celsius or more;
- b) symptoms such as cough, sore throat, shortness of breath, fatigue, taste and smell disorders, headache, diarrhea, nausea and vomiting;
- c) been in close contact with people diagnosed with COVID-19;
- d) visited countries or regions where quarantine and entry restrictions are imposed by the government, or have been in close contact with people traveling or visiting from those countries and regions, in the previous 2 weeks;
- e) been diagnosed with COVID-19 (including asymptomatic carriers);
- f) been asked by a healthcare center to refrain from going out or monitor their health condition.